

ENTER NAME IN ALL CAPITAL
LETTERS

ACCOUNT NUMBER

DO YOU WANT TO SAVE PAPER?
DO YOU WANT TO PAY WITH YOUR
CREDIT CARD?

PAY ONLINE!

www.springfieldfl.net

SAVE TIME SAVE POSTAGE

**SAVE CHECKS SIGN UP FOR
E-BILLS**

SEE USAGE HISTORY

PAY WITH REWARDS CARDS

New Utility
Customer

Water, Sewer, &
Sanitation



408 School Ave.

Springfield, Fl. 32401

*City Mayor
Ralph Hammond*

*City Commissioners
Phillip Dykes
Dennis Haddock
Topeka Humphries
Jack Kennington*

City Hall Phone Number:
(850)872-7570 OFFICE
(850)872-7663 FAX

FOR ALL SANITATION QUESTIONS

CONTACT WASTE PRO

(850)-872-1800

PAYING YOUR BILL:

IF YOUR PAYMENT IS NOT POSTED TO YOUR ACCOUNT BY 5:00 PM ON THE 10TH OF THE MONTH, A 10% LATE PENALTY WILL BE ADDED TO YOUR ACCOUNT.

YOUR TOTAL BILL MUST BE PAID IN FULL (POSTED) BEFORE 5:00 PM ON THE 23RD OF THE MONTH TO AVOID A DISCONNECTION.

PLEASE NOTE "POSTED" MEANS CREDITED TO YOUR ACCOUNT, NOT IN THE DROP BOX OR IN THE MAIL.

IF THE 10TH OR THE 23RD FALLS ON A WEEKEND, PAYMENT MUST BE POSTED THE FRIDAY BEFORE TO AVOID PENALTIES AND/OR DISCONNECTION.

IF YOU ARE PLACED ON THE DISCONNECT LIST YOU WILL BE CHARGED \$50.00 PENALTY AND SERVICE WILL BE RECONNECTED THE NEXT BUSINESS DAY.

RE-READS: EVERYONE WILL GET ONE FREE RE-READ IN A 12 MONTH PERIOD ANY OTHER REQUEST WILL BE A CHARGE OF \$25.00.

IF YOU HAVE ANY QUESTIONS, PLEASE CALL THE WATER DEPARTMENT AT (850) 872-7570 X9

*******IMPORTANT*******

REMEMBER, FAILURE TO RECEIVE YOUR BILL DOES NOT RELIEVE YOUR OBLIGATION TO PAY FOR SERVICES RENDERED

RETURNED CHECK POLICY:

RETURNED CHECKS WILL RESULT IN A RETURNED CHECK FEE .YOUR SERVICE WILL BE DISCONNECTED AND A \$50.00 PENALTY WILL APPLY.

CHECKS WILL NOT BE ACCEPTED FOR 18 MONTHS

METER TAMPERING:

IN THE EVENT A METER IS TAMPERED WITH THE CUSTOMER WILL BE CHARGED THE FOLLOWING FEES:

1ST OFFENSE \$300.00

2ND OFFENSE \$500.00

3RD OFFENSE \$500.00 AND REFERRAL TO LAW ENFORCEMENT

MAIL PAYMENT TO:

CITY OF SPRINGFIELD

408 SCHOOL AVENUE

SPRINGFIELD, FL 32401

UTILITY BILLING RATES

EFFECTIVE OCT. 1 2021

WATER :

**BASE: \$8.95 IN CITY
\$11.21 OUTSIDE OF CITY**

PER 1,000 GALLONS:

**\$4.11 IN CITY
\$5.13 OUTSIDE OF CITY**

SENIOR WATER

\$7.58 IN CITY

PER 1,000 GALLONS

\$3.49 IN CITY

SEWER:

**BASE: \$30.43 IN CITY
\$37.29 OUTSIDE OF CITY**

PER 1,000 GALLONS

**\$10.63 IN CITY
\$12.88 OUTSIDE OF CITY**

SANITATION:

**BASE \$27.00 IN CITY
\$34.00 OUTSIDE OF CITY**

SENIOR SANITATION

\$24.00 IN CITY

RESIDENTIAL STORM WATER:

\$1.00 IN CITY

COMMERCIAL STORM WATER

\$5.00 IN CITY